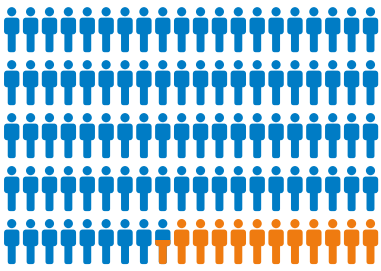


Ortec Finance Customer Satisfaction Survey Highlights



Overall satisfaction



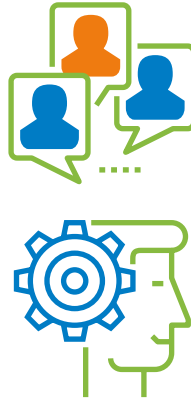
88.1%

are very satisfied
with Ortec Finance

Relationship & contact

92.4%

are very satisfied
with their main
contact person at
Ortec Finance



96.7%

very good at
understanding clients'
requirements

93.5%

very good at translating
clients' requirements into
a suitable solution

Product

85%

are very satisfied
with their current
Ortec Finance product



Loyalty

88.4%

intend to continue
doing business with
Ortec Finance in the
next few years

