

## TECHNOLOGY

...is not what is slowing innovation down.

#### Innovation is hindered by:

- ✓ Organisational structures
- √ Old (IT) systems
- √ Human factors

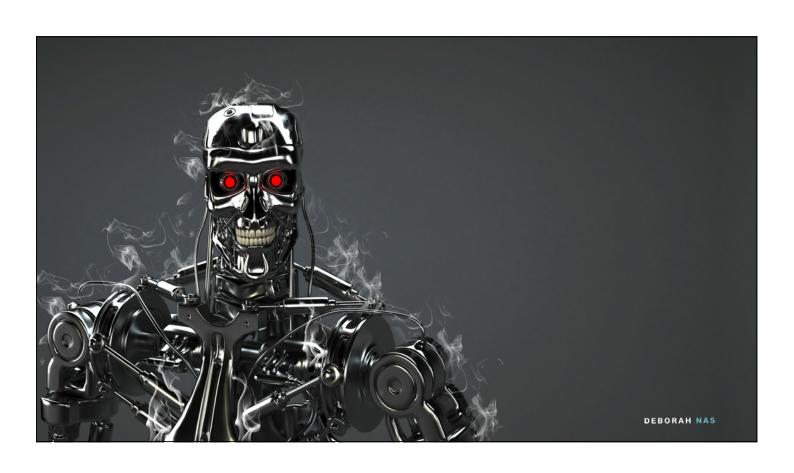
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## Is Google making us stupid?



E-mails 'hurt IQ more than pot'

Twitter and Facebook could harm moral values







# We find it difficult to envision technologies' benefits, but **EASY TO FEEL THE FEAR**



What if books were invented after video games?

#### Our response to new technologies

Normal, ordinary Present when you were born Natural part of how the world works

New, exciting, revolutionary

Invented between 15-35

Career opportunities

Invented after you're 35 Against the natural order of things

Source: Douglas Adams DEBORAH NAS

## Our FRAME OF REFERENCE shapes our attitude towards new technologies







## Internet

## The Internet? Bah!

#### Newsweek

27 februari 1995

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When the technology is different from anything we have seen in the past,

IT'S DIFFICULT TO

ENVISION ITS POTENTIAL

"Cars are an extraordinarily bad idea."

**Forbes** 

2011

"Porsche's stunning Tesla rival will arrive in 2019."

BUSINESS INSIDER
2019

"Sorry, but electric cars are a waste of space."

Daily Mail

2011

"Volkswagen is betting its future on electric cars."



2019

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#### Game changers transform industries

- ✓ New value propositions
- ✓ New technologies
- ✓ New business models

## Game changers are TECH COMPANIES that happen to be in...

- ✓ Construction
- ✓ Legal
- ✓ Finance
- ✓ Retail
- $\checkmark$

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## Game changers are NEW ORGANISATIONS

- X Organisational structures
- X Legacy systems
- X Human factors





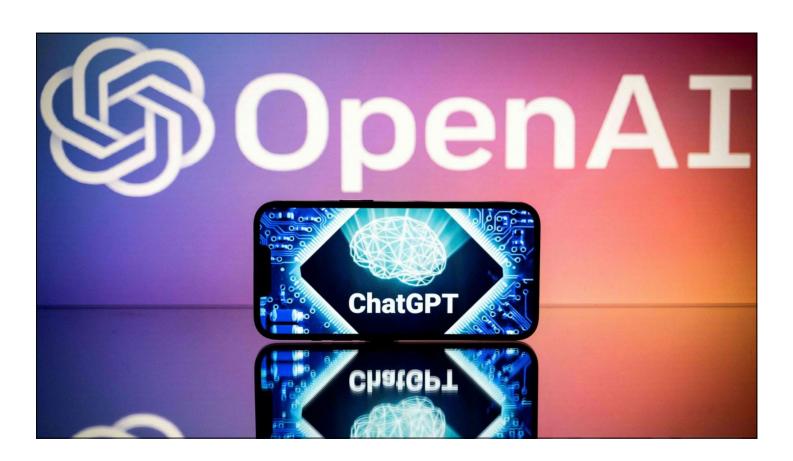








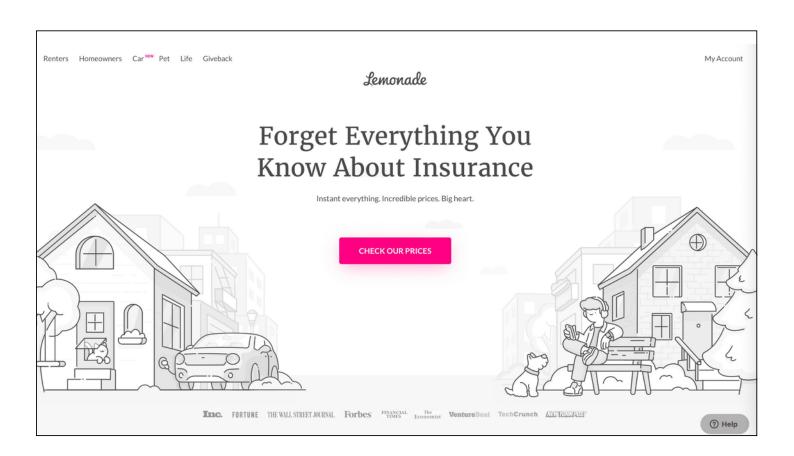




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## Lemonade





- √ Make it simple
- √ Save money



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- √ Make it simple
- √ Save money
- ✓ Offer transparency



In the 2022 Giveback, the Lemonade community gave back \$1,873,588 to 59 nonprofits.

### Great coverage, incredible price

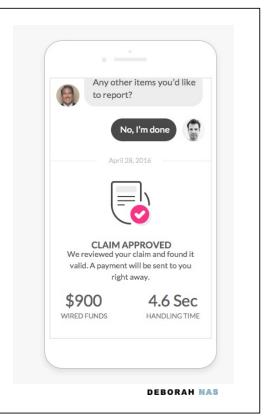
#### AI MAYA

- Virtual assistant
- Collects info, creates quotations, coordinates invoicing and payments

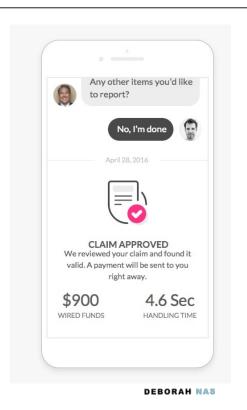
# Lemonade Home Insurance \$55 PERMONTH FIRE & BAD WATER SMOKE WEATHER DAMAGE THEFT OR VANDALISM LIABILITY VICIOUS DOGS

#### o AI Jim

- Handles claims
- Chat or video messages



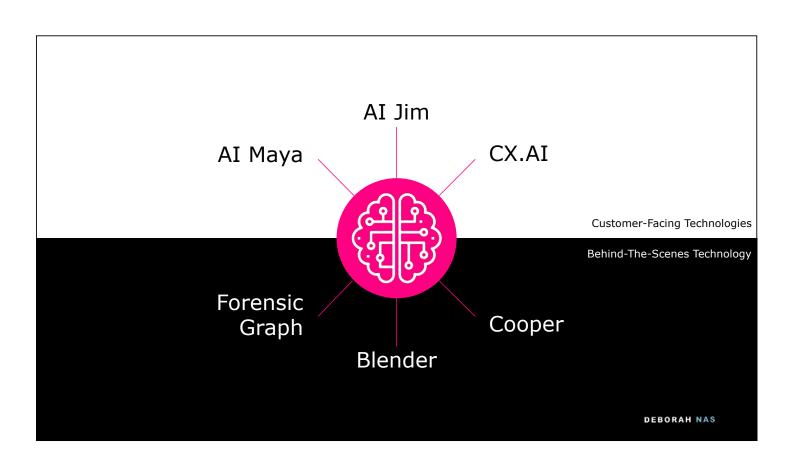
- o CX.ai
  - Customer service technology
  - Answer questions

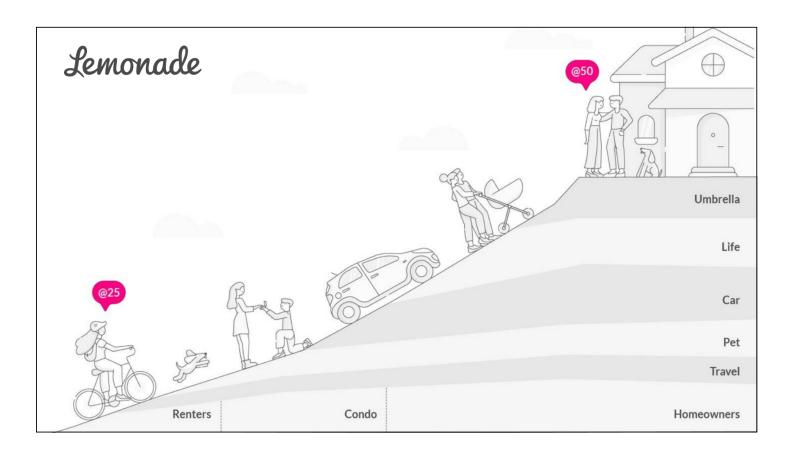


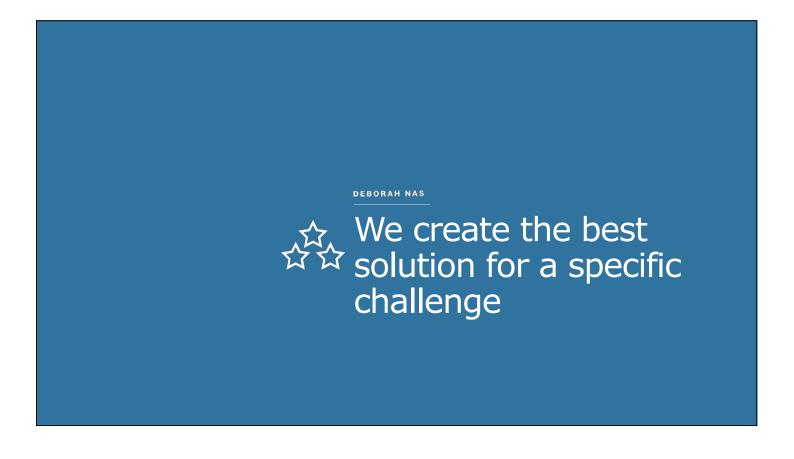
## Lemonade

"We project that 2022 will be a year of peak losses with our EBITDA improving in each subsequent year"

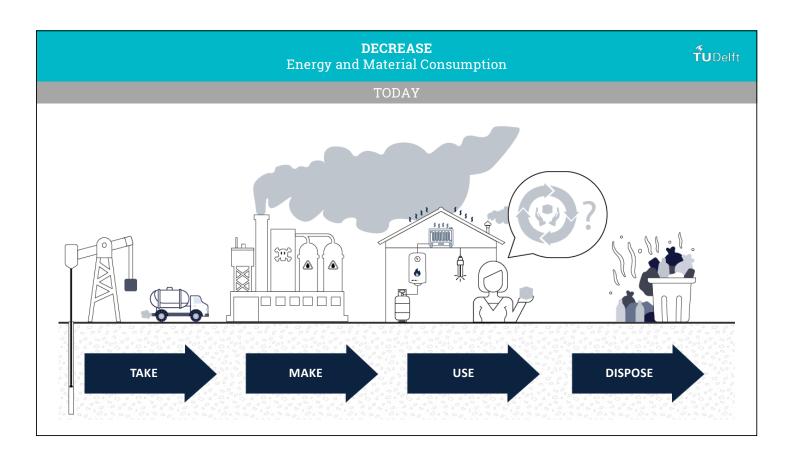
Daniel Schreiber, CEO

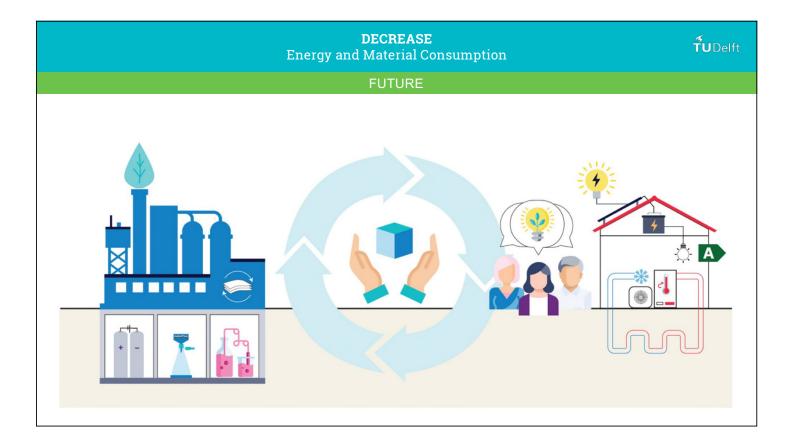






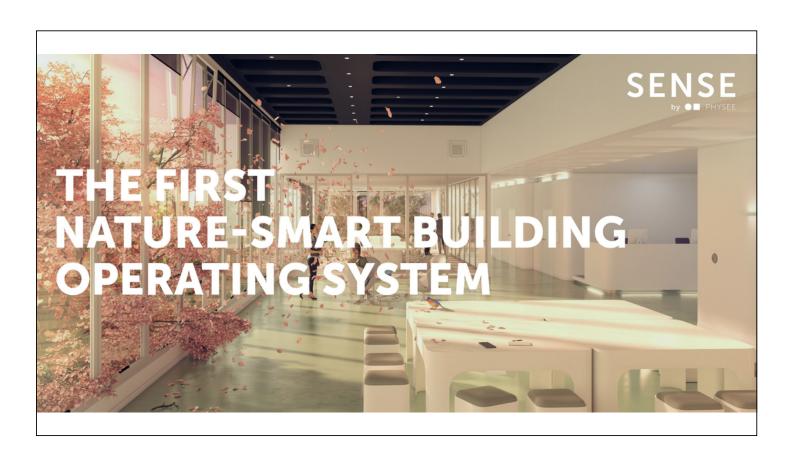


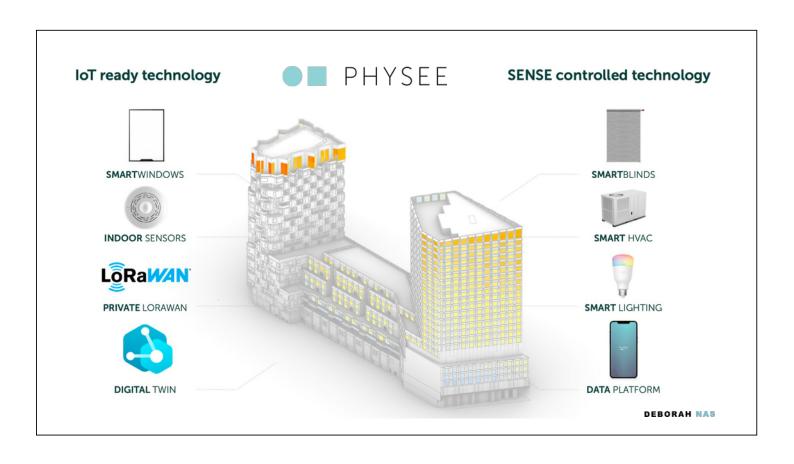


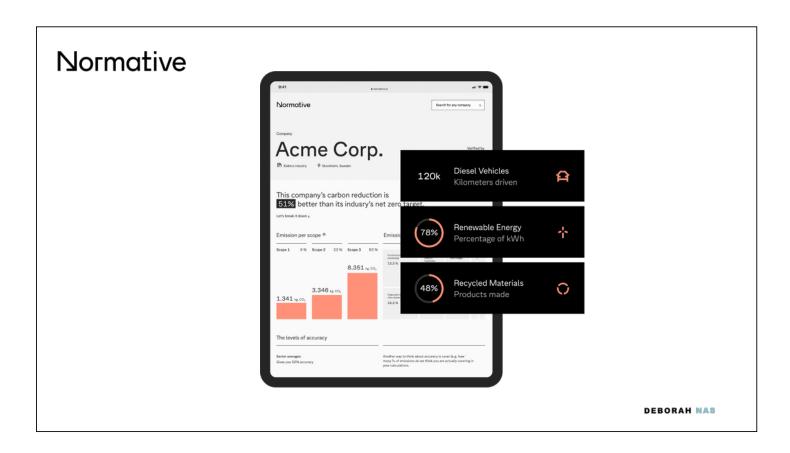


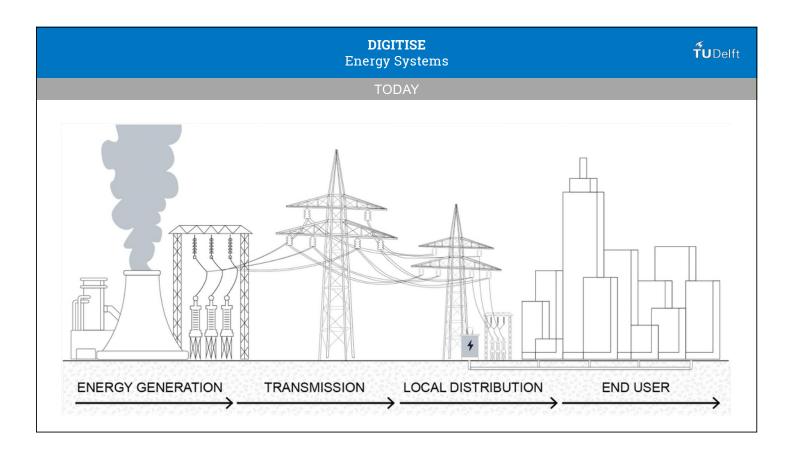


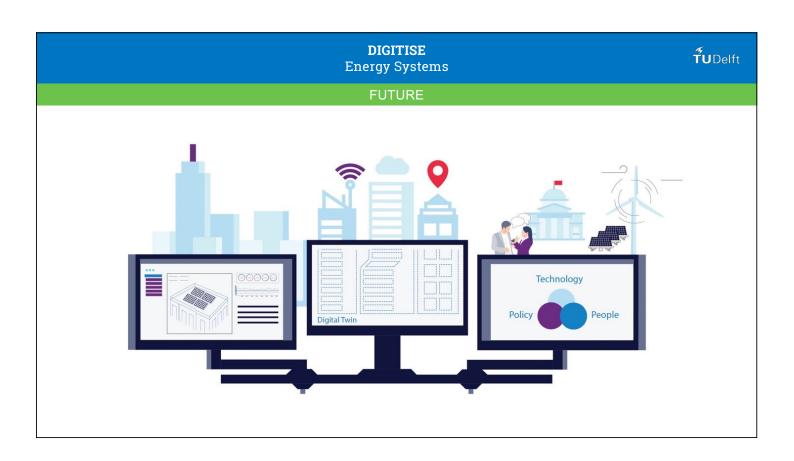
















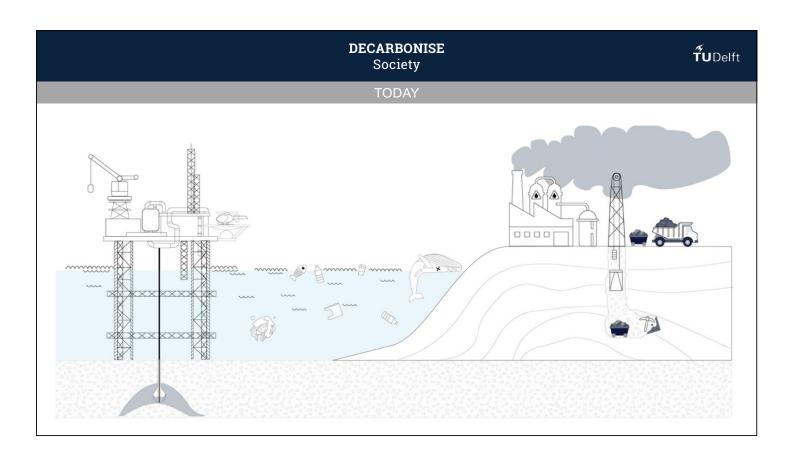
## We build open source, decentralized operating systems

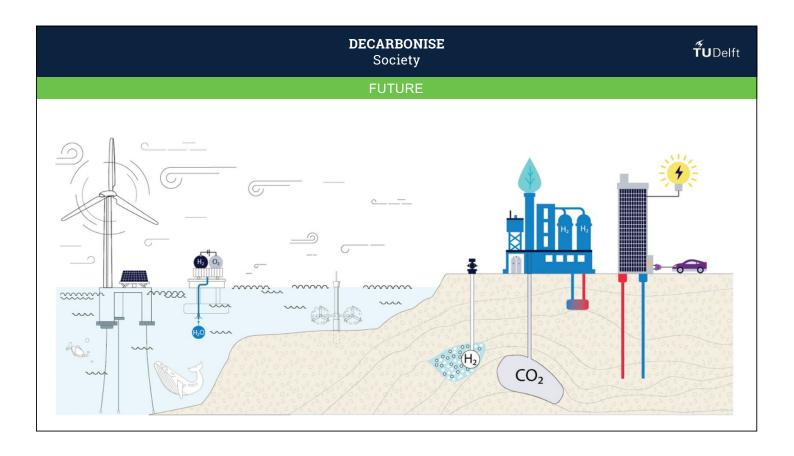
#### to help decarbonize the global economy

You can use the open-source Energy Web stack to build applications yourself or you can work directly with us to achieve your goals faster.

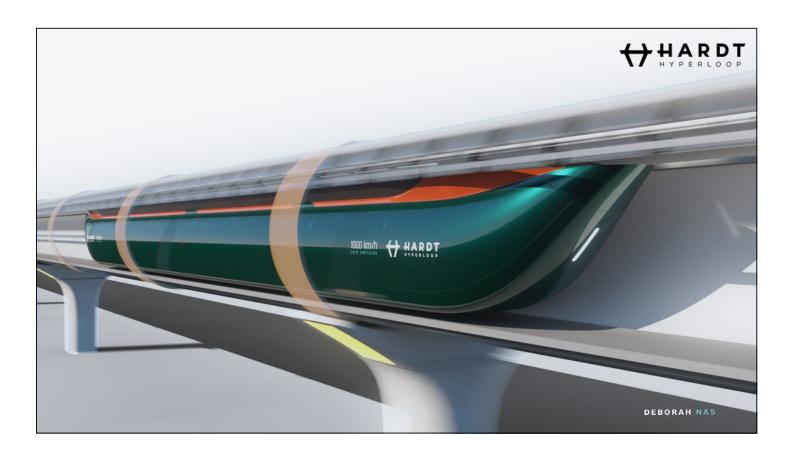


"If we're successful, the moment an EV rolls off the lot of a dealership, that car will be fully integrated into the energy system in the area. Customers can then be paid for their EVs to help balance the grid in near real-time."















Almost half of the reductions we will realize in 2050 will come from technologies that are currently not commercially available

Bron: IEA, State of Technology 2050



